

BRITE DECKING WARRANTY

15 year limited warranty

Terms of warranty

Brite Holdings (hereinafter the distributor”) warrants to the customer that Brite composite decking products will not split, splinter rot, or suffer from structural damage from termites, for a period of fifteen (15) years for domestic dwellings and ten (10) years for commercial applications (which is anything that is not a private dwelling.)

The distributor's liability is limited to the replacement of defective product only by substituting Brite Decking product.

This domestic limited warranty period of 15 years from the original date of purchase covers replacement of defective parts during the first 6 years of ownership. In years 7-15, the warranty is prorated and to receive replacement parts claimants will be reimbursed an amount equal to original purchase value less 10% of the purchase value per year for years 7-15.

Commercial limited warranty period of 10 years from the original date of purchase covers replacement of defective parts during the first 4 years of ownership. In years 4-10, the warranty is prorated and to receive replacement parts claimants will be reimbursed an amount equal to original purchase price less 15% of the purchase value per year for years 4-10.

The table below shows %ge of initial purchase price could be claimed by the customer

Year of Use	Application	
	Residential	Commercial & other
4	0%	
5	0%	85%
6	0%	70%
7	90%	55%
8	80%	40%
9	70%	25%
10	60%	10%
11	50%	
12	40%	
13	30%	
14	20%	
15	10%	

Exposure to chemicals

Soiling including ground dirt, berry stains, rust, grease or burned in stains, are not covered by this warranty. The manufacturer shall not be liable or responsible for variations in the colour or surface texture from board to board. Boards may vary in appearance in the same manner as wood.

Colour Fade

No material is fade proof when exposed to years of UV exposure and the elements. The Product is designed to resist fading in normal weather condition. in any event fade by more than 5 Delta E (CIE) units

Structural defect

The limited warranty does not cover material contraction or expansion, damage caused by structural movement, distortion, and collapse or settling of the ground on which the material is installed, or act of God (Flooding, Hurricanes, Tsunamis, Earthquakes, Hailstorms, Lightning), Fire. Painting or staining voids all warranty conditions.

Failure to install as per guide (refer www.britedecking.com)

Failure to install the product as per the instructions in this installation guide and as per your local building code will make the warranty null and void. As stated in the installation guide, the product must be installed on no more than 450mm spaced joists for 150mm boards & 400 joist span for 88mm boards for normal installation and no more than 300mm spaced joists for diagonal installation.

This limited warranty cannot be modified in any way without written consent from a Brite Holdings. Signing officer.

This limited warranty is non-transferable from person to person or location to location.

The limited warranty supersedes all previous warranties and is subject to changes which are always accessible by visiting www.britedecking.com.au

This warranty is applicable only if the product was properly installed, operated and maintained in accordance with the manual or instructions provided with the product or on Brite decking website, and only for the purpose for which it was originally sold if its use was under typical and normal individual residential service conditions. No other warranty, either express or implied, including a warranty of merchantability and fitness for a particular purpose has been or will be made by or on behalf Brite decking with respect to the product. This warranty is not applicable to any damages to the product by force majeure and environmental conditions as hereinafter defined.

This warranty is valid only if:

The product type and the product was not defaced.

The purchaser can present the original sales invoice or receipt that shows the invoice number and the date of purchase.

Brite Holdings reserves the right to refuse any warranty obligations if the above conditions are not fulfilled.

Exclusions from warranty coverage

Brite Holdings does not warrant against, is not responsible for and no implied warranty shall be deemed to cover, a defect attributable to any of the Following:

Improper use

Improper use includes, but is not limited to:

1. IMPROPER INSTALLATION OF BRITE DECK PRODUCTS AND FAILURE TO ABIDE BY BRITE DECK INSTALLATION GUIDELINES, INCLUDING BUT NOT LIMITED TO IMPROPER GAPPING.
2. USE OF BRITEDeck PRODUCTS BEYOND BRITE DECK GUIDELINES AND LOCAL BUILDING CODES.
3. IMPROPER OR UNAUTHORISED MAINTENANCE, ADJUSTMENTS, MODIFICATION OR REPAIRS BY ANY PERSON WITHOUT BRITEDeck'S APPROVAL.
4. IMPROPER HANDLING, STORAGE, ABUSE OR NEGLIGENCE OF THE PRODUCT BY THE PURCHASER, TRANSFEREES OR THIRD PARTIES.

The purchaser should consult a local building and safety coder for specific requirements.

Exclusion Installers /contractors

Brite Holdings, at customers request, may refer some installers /contractors who have installed Brite products in the past. In this regard Brite Holdings does not undertake any responsibility or claims, and customers are advised, to go through independent verification and enter into formal contract before embarking on the project.

Before making a claim under this warranty

- (a) Ensure that the damage is not due to negligence .
- (b) Try to clean the affected area of the deck by using the cleaning procedures recommended on our [www](http://www.britedecking.com)
- (c) Brite boards are reversible (i.e. both sides are identical) unlike most of the others in the market. Flip the board around and you get a new board.
- (d) Call an approved inspector and confirm the damage on the board is not due to substructure failure or poor installation.

General Conditions

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, THIS WARRANTY SHALL NOT COVER AND BRITE HOLDINGS SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF AFFECTED PRODUCT OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT. TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL BRITE HOLDINGS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND BRITE HOLDINGS'S LIABILITY FOR NON-PERSONAL INJURY CLAIMS WITH RESPECT TO PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.